

# Technical Bulletin

**Date:** 12/19/2018

**Serial Number Effective:** Q1127001

**Product Line:** DaVinci Pro

**Subject:** Games on DaVinci Pro and Quality of Life improvements.

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## **Change Description:**

This update represents one of our most ambitious feature rollouts and product improvements to date. We are excited to announce that we will be adding a new “Games” menu item and consolidating the “User” and “Product” settings sub menus.

**Improvement #1:** Games- We have added Sudoku, Solitaire, Free Cell, Reversi, Tic-Tac-Toe & Simon Memory to the DaVinci Pro under the new Games Menu Icon. This option works similarly to the library/carousel.

**Improvement #2:** Menu Additions & Simplification- To simplify the settings menu we have basically taken the contents of the User and Product settings menu and put them together. All of the previously available features are preserved. The User Settings will be visible on the first page and Product Settings will be on the second page. The games feature is now located where the “User” settings used to be.

## **Question #1:** How do I use the new games feature?

**Answer #1:** First you need to enter into the Main Menu and navigate to the Games option. Then you will need to connect a USB computer mouse to one of the free USB ports on your DV Pro rear panel in order to play any of the games. Once on the games carousel you use the Zoom/Magnification wheel to scroll through the various choices and Enter key to select the game of your choice.

**Question #2:** How do I know if my DaVinci Pro Supports this upgrade? Should I upgrade if I don't want the games feature? Were there any other changes in this software release?

**Answer #2:** All DaVinci Pro's support this free update to all existing customers as part of our commitment to continual improvement. We have done a lot of under the hood maintenance so we always recommend a user update to the latest software for the best experience but the main purpose of this update is to provide the games feature.

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Sincerely,

Ted O'Connor

Software Quality Assurance

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**Note:** This update requires you to utilize a USB flash drive, an internet capable computer and your DaVinci Pro control console.

**Step 1:** Visit <https://www.enhancedvision.com/support/software/davinci-pro.html>

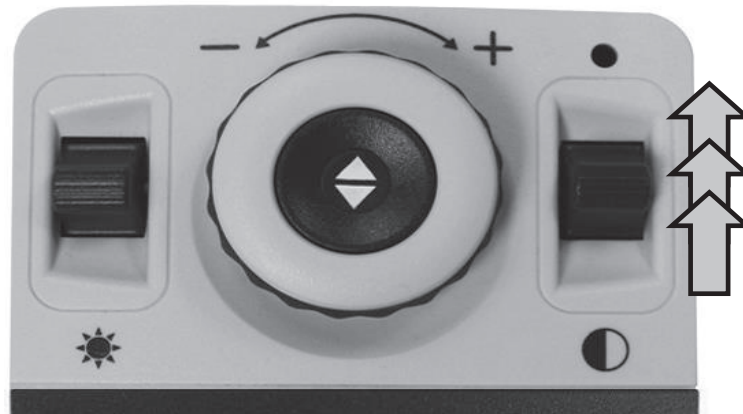
The version 01.01.274 Update requires you to download five files:

- *Application Update- DaVinci Pro-Application-01.01.274.zip*
- *Camera Update- DaVinci Pro-Camera Firmware-01.01.274.zip*
- *I/O Update- DaVinci Pro-I/O Firmware-01.01.274.zip*
- *Front Panel Update- DaVinci Pro-FP Firmware-01.01.274.zip*
- *Voice Files Update- DaVinci Pro-Voice Files-01.01.274.zip*

**Step 2:** Connect your USB Flash drive to your computer and download and extract all the zip file contents of the files to the USB Flash Drive: Namely “Installer”, “Camera Board”, “I/O”, “Front Panel” and “Voices” Safely remove the USB Drive from your computer and then connect it to one of the open ports on your DaVinci Pro along with the DaVinci Pro Control Console.



**Step 3:** Ensure that your DaVinci Pro is powered OFF and then power device ON. After you see the DaVinci Pro Logo on boot up and this screen disappears you should begin pumping the “Mode Up” button on your control console.

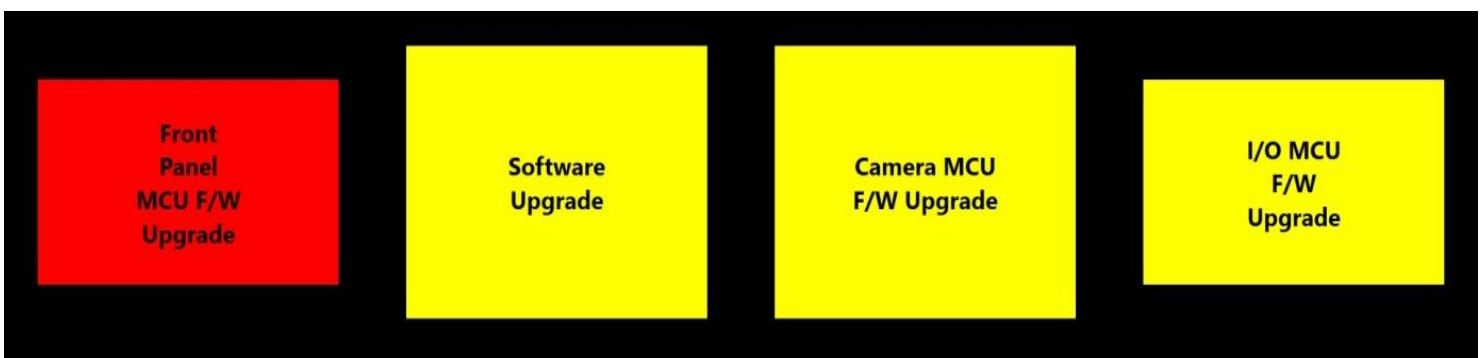


**Step 4:** When you hear a system “Chime” sound switch from a pumping motion to a continuous hold of the “Mode Up” button. (Essentially press it forward until device powers on fully).



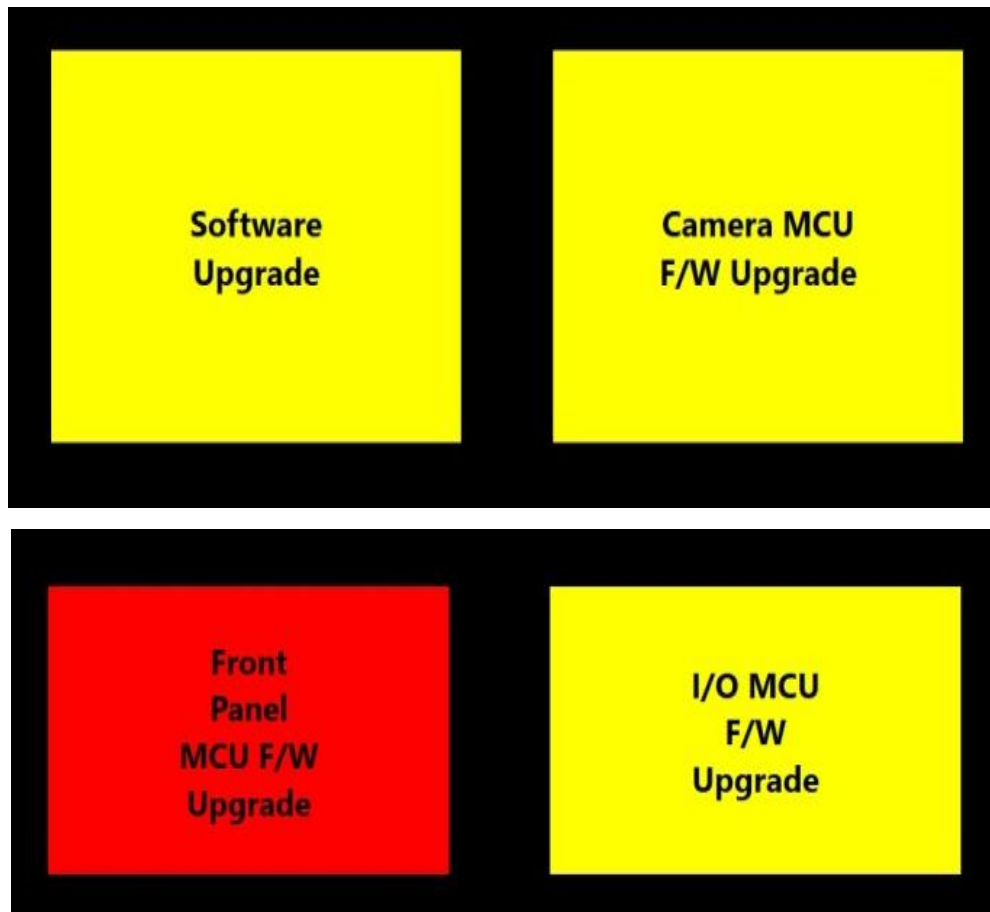
**Step 5:** If you were successful you should see the following screen shown below where you choose which update to perform (Application Update Screen). If you do not see this screen please power down the DaVinci Pro and try again.

**To Navigate through the menu Rotate Zoom Wheel Left or Right to navigate forward and back Press (Find/Enter) Key to initiate the upgrade process for the current selection marked in Red.**



**Step 6:** For the 01.01.274 Update we need to perform 4 updates for the Front Panel, Software Application, Camera Firmware and I/O Board which will require you to perform 4 updates in the suggested order Software, Camera, Front Panel and I/O (Repeat Steps 3-5 for both Software Upgrade and Camera FW Upgrades). A restart of the system occurs immediately after each component is upgraded and should not be interrupted while in process.

1. Software Upgrade (The Voice file update occurs simultaneously with the software update)
2. Camera MCU
3. Front Panel
4. I/O Firmware



**Step 7:** An animated gear should display with a success message when complete. Please note that the Software Application update step can take 5-10 minutes and should not be interrupted or restarted once it has been initiated. If for any reason you have an issue with this update please contact your technical support representative.

